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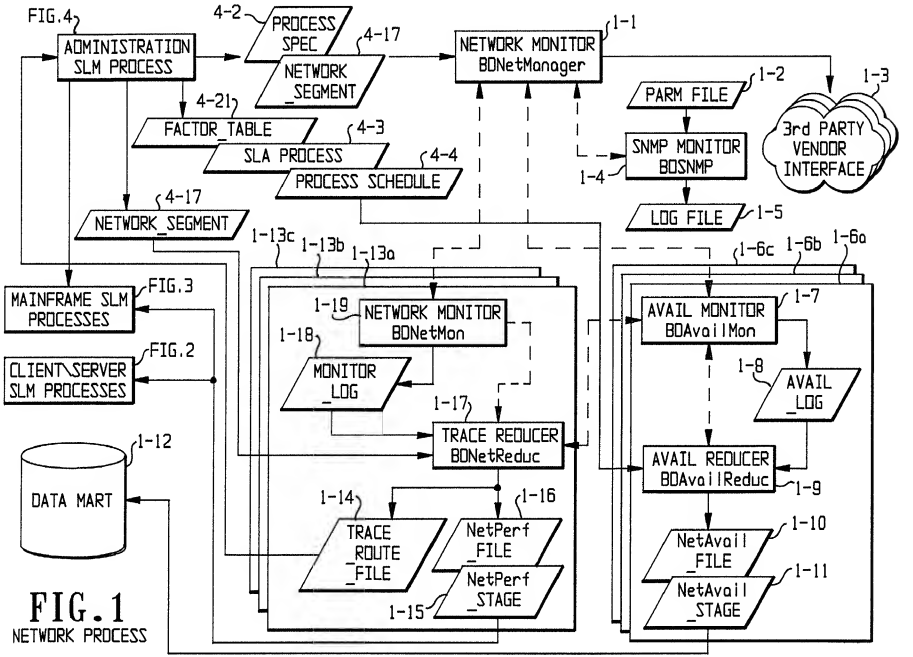

FIG.1
NETWORK PROCESS

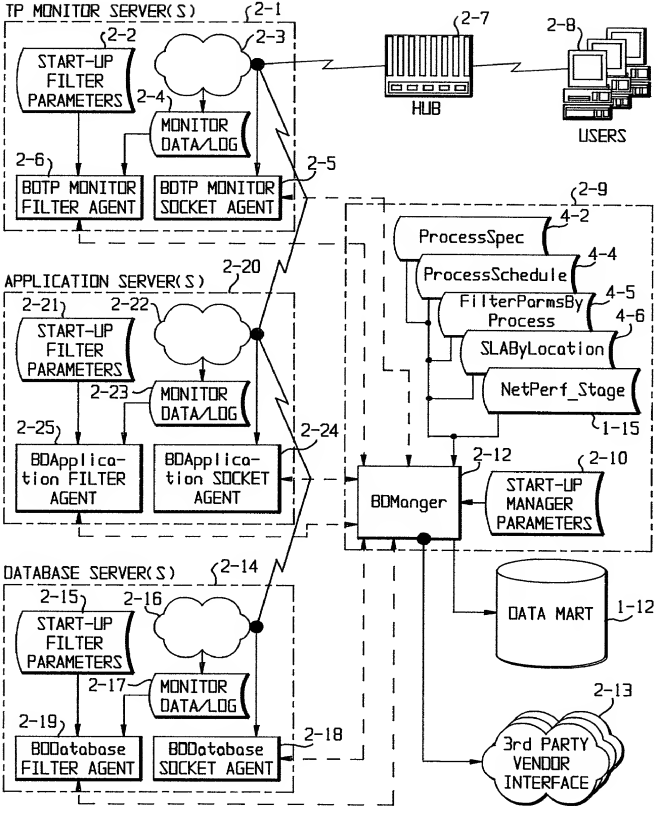

FIG.2

CLIENT/SERVER PROCESSES

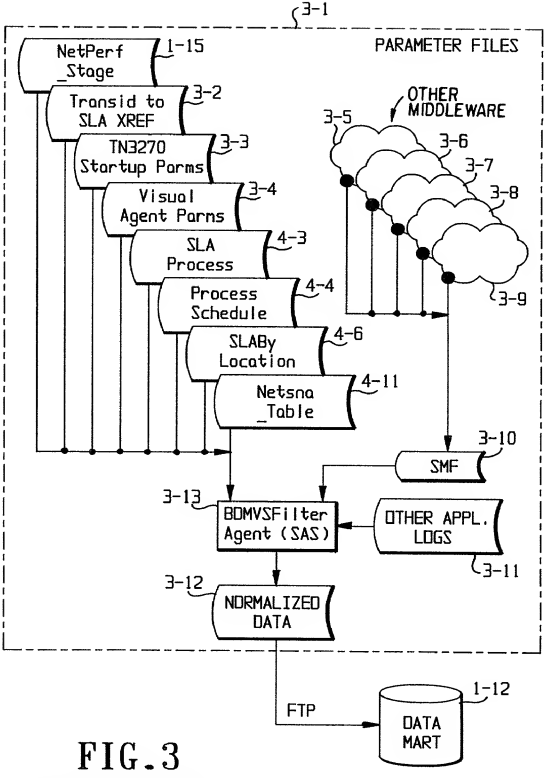

FIG. 3
MAINFRAME PROCESSES

TOh2hD'TEh59Z60

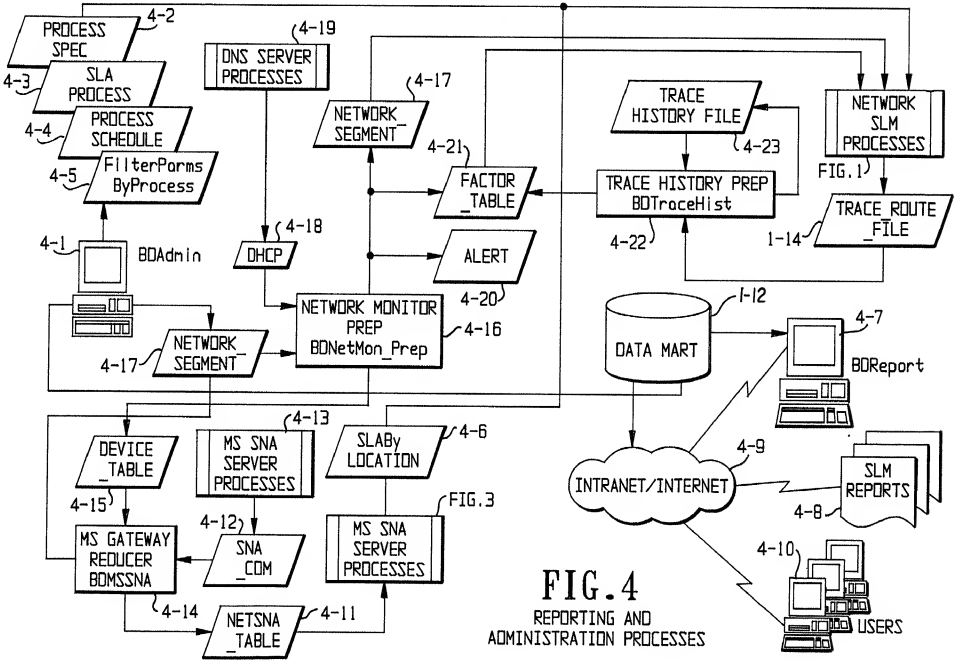

FIG.4

REPORTING AND ADMINISTRATION PROCESSES

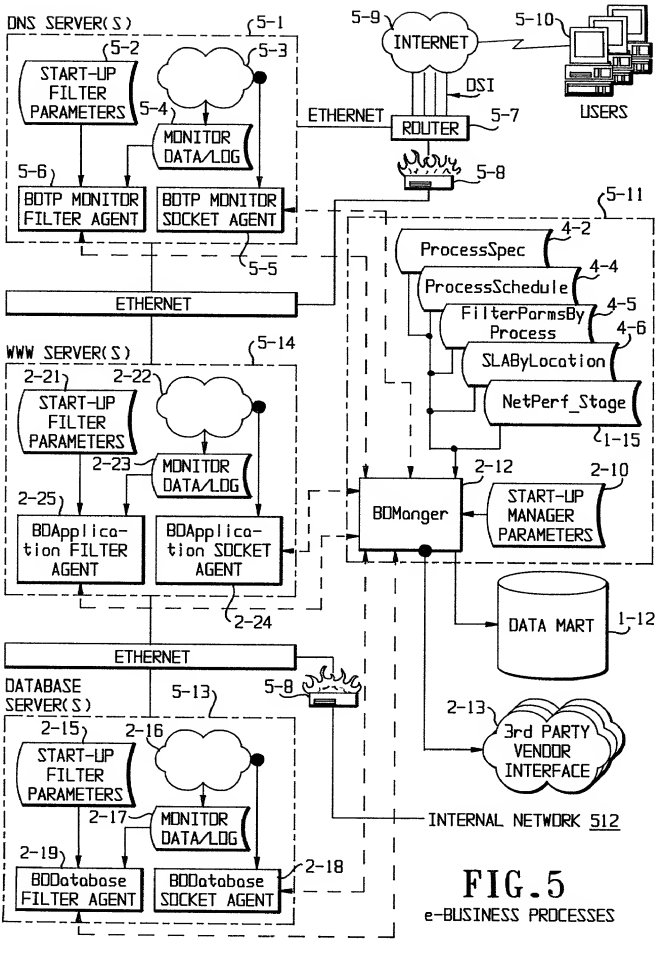

FIG.5
e-BUSINESS PROCESSES

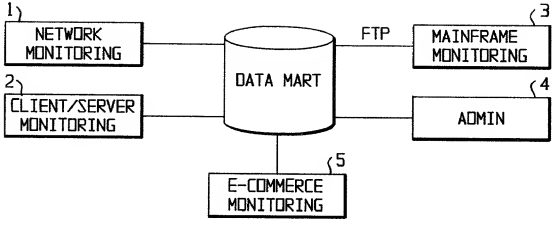
1
NETWORK MONITORING
2
CLIENT/SERVER MONITORING
DATA MART
FTP
3
MAINFRAME MONITORING
4
ADMIN
5
E-COMMERCE MONITORING

FIG.6